

Target Market Determination

Product	Term Deposit under \$5,000
Issuer	The Mac (Macarthur Credit Union Ltd) ABN/ACN 83 087 650 244 AFSL/ACL 239933
Date of TMD	1 October 2021
Target Market	<p>Description of target market</p> <p>Retails clients who:</p> <ul style="list-style-type: none"> • need the certainty of a fixed rate of interest on their savings • do not need the ability to withdraw funds at call prior to maturity of the deposit • need to maximise the interest rate payable and will accept interest at maturity <p>Description of product, including key attributes</p> <p>This is a term deposit and the key features of this product are:</p> <ul style="list-style-type: none"> • minimum \$2,000 and maximum \$4,999 deposit • 12 month term • interest paid on maturity • automatic roll over available
Distribution Conditions	<p>Distribution conditions</p> <p>This product is distributed by the issuer through the following channels:</p> <ul style="list-style-type: none"> • branches • call centres • online <p>Distribution conditions for this product include:</p> <ul style="list-style-type: none"> • ensuring that retail clients meet the eligibility requirements for the product • ensuring that distribution through branches and call centres is by appropriately trained staff • ensuring all information online is accurate <p>There are no other distributors for this product.</p>
Review Triggers	<p>The review triggers that would reasonably suggest that the TMD is no longer appropriate include:</p> <ul style="list-style-type: none"> • a significant dealing of the product to consumers outside the target market occurs; • a significant number of complaints is received from customers in relation to their purchase or use of the product that reasonably suggests that the TMD is no longer appropriate;

	<ul style="list-style-type: none"> A material change to the product or the terms and conditions of the product occurs which would cause the TMD to no longer be appropriate; <p>The Product Governance Framework includes regular consideration of whether there has been a review trigger following each distribution information report. That consideration is by reference to paragraphs 154 to 156 of RG 274.</p>															
Review Periods	<p>First review date: 01 February 2023</p> <p>Periodic reviews: every 2 years after the initial and each subsequent review.</p>															
Distribution Reporting Requirements	<p>The following information must be provided to Macarthur Credit Union by distributors who engage in retail product distribution conduct in relation to this product:</p> <table border="1" data-bbox="443 936 1441 1671"> <thead> <tr> <th data-bbox="443 936 810 987">Type of information</th> <th data-bbox="815 936 1125 987">Description</th> <th data-bbox="1129 936 1441 987">Reporting period</th> </tr> </thead> <tbody> <tr> <td data-bbox="443 994 810 1368">Significant dealing(s)</td> <td data-bbox="815 994 1125 1368">Date or date range of the significant dealing(s) and description of the significant dealing (eg, why it is not consistent with the TMD)</td> <td data-bbox="1129 994 1441 1368">As soon as practicable, and in any case within 10 business days after becoming aware</td> </tr> <tr> <td data-bbox="443 1375 810 1458">Complaints</td> <td data-bbox="815 1375 1125 1458">Number of complaints</td> <td data-bbox="1129 1375 1441 1458">Every 3 months</td> </tr> <tr> <td data-bbox="443 1464 810 1563">Sales outside the target market</td> <td data-bbox="815 1464 1125 1563">Number of sales \$ value of sales</td> <td data-bbox="1129 1464 1441 1563">Every 3 months</td> </tr> <tr> <td data-bbox="443 1570 810 1671">Sales inside the target market</td> <td data-bbox="815 1570 1125 1671">Number of sales \$ value of sales</td> <td data-bbox="1129 1570 1441 1671">Every 3 months</td> </tr> </tbody> </table>	Type of information	Description	Reporting period	Significant dealing(s)	Date or date range of the significant dealing(s) and description of the significant dealing (eg, why it is not consistent with the TMD)	As soon as practicable, and in any case within 10 business days after becoming aware	Complaints	Number of complaints	Every 3 months	Sales outside the target market	Number of sales \$ value of sales	Every 3 months	Sales inside the target market	Number of sales \$ value of sales	Every 3 months
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