

## **Target Market Determination**

Product	Everyday Savings Account			
Issuer	The Mac (Macarthur Credit Union Ltd) ABN/ACN 83 087 650 244 AFSL/ACL 239933			
Date of TMD	1 October 2021			
Target Market	Description of target market			
	Retail clients who:			
	<ul> <li>need a transactional banking account to conveniently manage their funds and facilitate payments</li> </ul>			
	Description of product, including key attributes			
	This is an Everyday Savings Account and the key features of this product are:			
	<ul> <li>no minimum deposit</li> <li>Online daily limit \$5,000 (\$2,000 for OSKO), ATM daily limit \$1,050. EFTPOS daily limit \$2,000</li> <li>variable interest rate</li> <li>Visa Debit Card</li> <li>Online Banking</li> <li>The Mac App</li> <li>Refer to The Mac Fees Charges and Transaction Limits document found at www.themaccu.com.au/about-us/corporate-information/the-fine-print for all relevant fees and charges.</li> </ul>			
Distribution	Distribution conditions			
Conditions	<ul> <li>This product is distributed by the issuer through the following channels:</li> <li>branches</li> <li>call centres</li> <li>online</li> </ul>			
	Distribution conditions for this product include:			
	<ul> <li>ensuring that retail clients meet the eligibility requirements for the product</li> <li>ensuring that distribution through branches and call centres is by appropriately trained staff</li> <li>ensuring all information online is accurate</li> <li>There are no other distributors for this product.</li> </ul>			
Review Triggers	The review triggers that would reasonably suggest that the TMD is no longer appropriate include:			
	<ul> <li>a significant dealing of the product to consumers outside the target market occurs;</li> </ul>			

	<ul> <li>a significant number of complaints is received from customers in relation to their purchase or use of the product that reasonably suggests that the TMD is no longer appropriate;</li> <li>A material change to the product or the terms and conditions of the product occurs which would cause the TMD to no longer be appropriate;</li> <li>The Product Governance Framework includes regular consideration of whether there has been a review trigger following each distribution information report. That consideration is by reference to paragraphs 154 to 156 of RG 274.</li> </ul>			
Review Periods	<i>First review date: 01 February 2023Periodic reviews:</i> every 2 years after the initial and each subsequent review.			
Distribution Reporting Requirements	The following information m Ltd by distributors who engrelation to this product: Type of information Significant dealing(s)	•		
	Complaints	Number of complaints	Every 3 months	
	Sales <b>outside</b> the target market	Number of sales \$ value of sales	Every 3 months	
	Sales <b>inside</b> the target market	Number of sales \$ value of sales	Every 3 months	